



Regional air service : Montreal / Saguenay

Travel Policies

- **Passengers must check-in at least 25 minutes prior to departure.**
- **Passengers must provide a photo-id at time of check-in.**
- **Maximum 25lbs of baggage per passenger. Personal baggage in excess of 25lbs may incur additional charges.**
- **A flight cannot be delayed to accommodate a passenger.**
- **Passengers who do not present themselves for their flight without advising Starlink Aviation at least an hour before departure will not receive any refund.**

Starlink's private terminal in Dorval is situated at 9025 Ryan ave. To contact Starlink Aviation's customer service dial 514-631-7500 toll free 1-877-782-8247. For more information on Starlink Aviation please visit www.starlinkaviation.com.

Montreal – Saguenay route:

Changes to reservations are permitted at anytime up to 1 hour prior to departure. Cancellations are permitted up to 24 hours prior to departure and are non refundable within 24 hours of departure. A 30\$ fee will apply on any changes or cancellations. Complimentary light meals and snacks are offered on this shuttle.

Minibus Service

Passengers who have reserved a place on the ground shuttle have priority over those who have not reserved. Passengers who use the ground shuttle service must present themselves at 2200 Stanley street an hour and 10 minutes before their flight departure.